

SSA Space Weather Service Network in Period 2

Network Overview

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SWE Network Development Aims Period 2

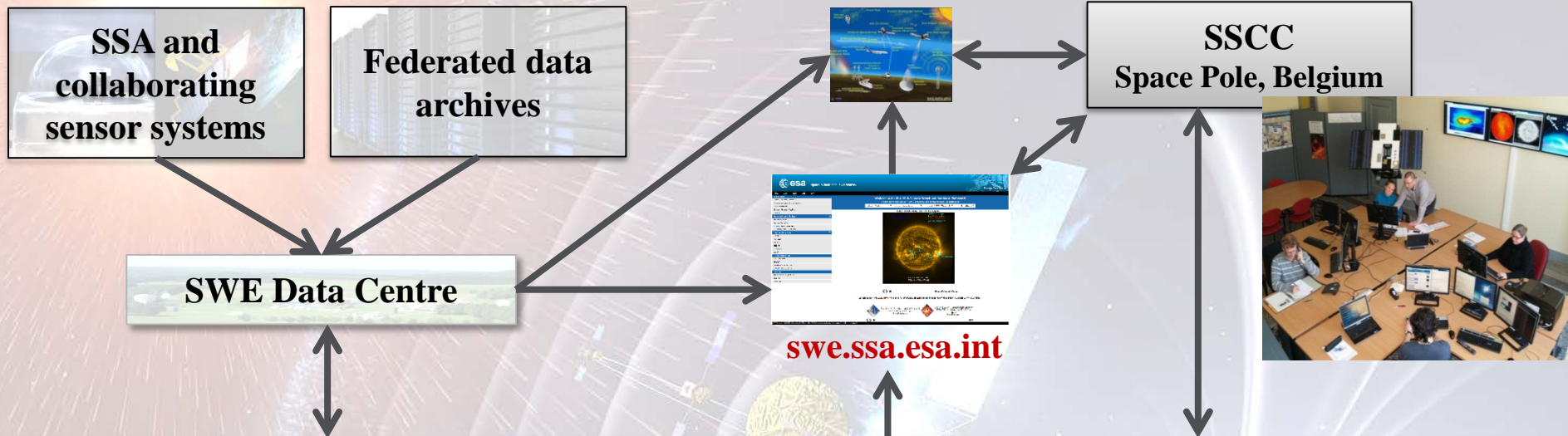


- Operate and further develop the SSA SWE Coordination Centre (P2-SWE-VI & P2-SWE-XIX)
- Further develop the concept of Expert Service Centres and evolve from legacy products towards SWE services (P2-SWE-I)
- Expand the range of products available through the ESCs via the SWE portal (P2-SWE-II: Additional Services, P2-SWE-XIII: Advanced Prototypes, P2-SWE-XVI: Swarm data utilisation...)
- Strengthen links with user communities: key task of SSC, ESWW user meetings, dedicated meetings & workshop participation
- Establish a new ESC focusing on Heliospheric Weather (P2-SWE-I)
- Further develop the SWE Data Centre infrastructure to provide improved product access and additional data browsing capabilities supporting users and developers (P2-SWE-XI)

ESA SSA SWE System



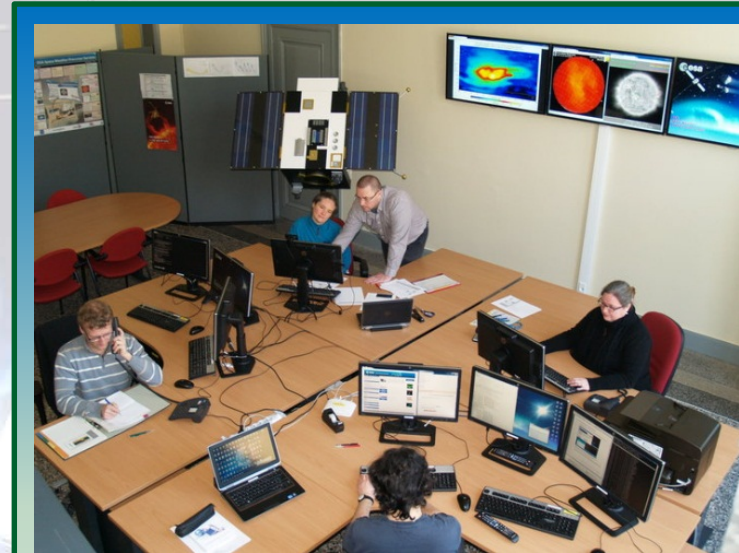
SSA-SWE Users



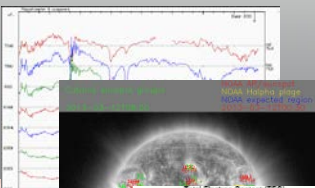
SWE Expert Service Centres



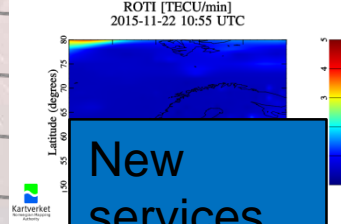
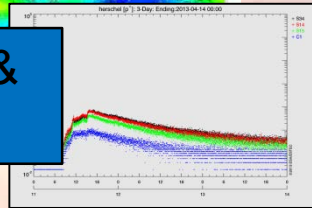
- User Support
 - Helpdesk (8/5) & guidance
- Service Monitoring
 - Overall SWE network performance
 - SWE Data centre applications
 - Federated services
- Service Improvement
 - Engaging with user community
 - Targeted campaigns
 - Facilitating access to new SWE services
- Planning for extended role & responsibilities in P3



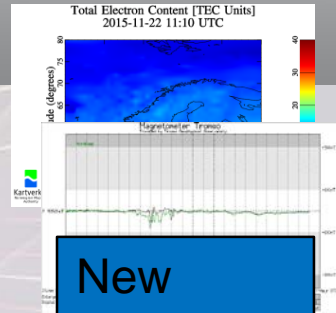
SWE Network Product Growth



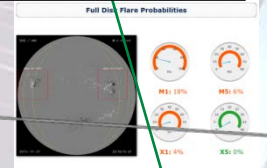
4xESC &
SWE
portal



New
services

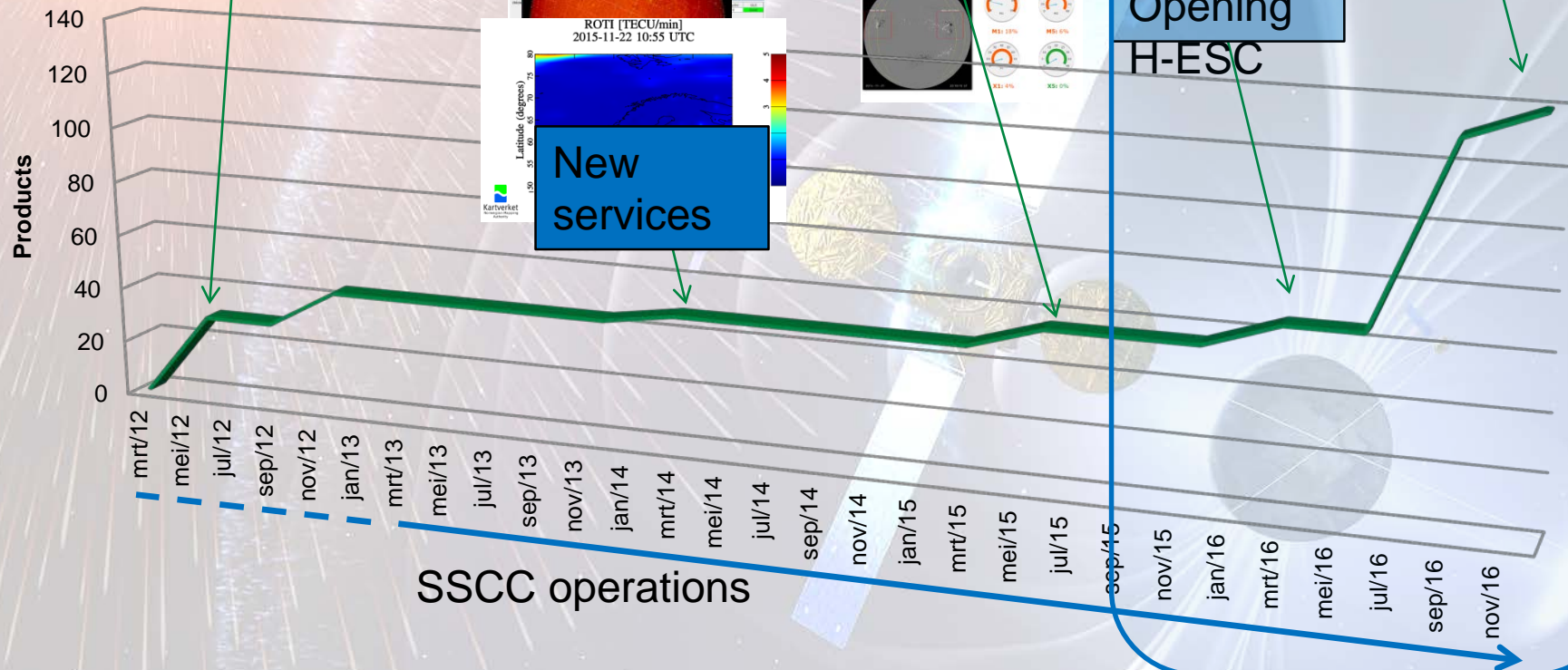


New
services



SWE-I
pt1:
Opening
H-ESC

SWE-I
pt2 +
others



SSCC operations

ESC Concept & Definition

- Review of ESC operation during SSA Preparatory Programme
 - Lessons learned
- Service Availability Assessment for Period 2
 - Based on federated model
- Interface with commercial service providers
 - ESC support to 3rd party services
- Templates for ESC Operation and Interfacing
 - Common interfacing & standards
- Definition of ESC QA/QC guidelines & Definition of SLA templates
 - Consistent basis for service development, validation & provision





ESC Development and Planning



- Service build-up, testing and operational demonstration
 - **Benchmark products:** testing and validation, assessed against SWE user needs → with real users
 - Further work towards targeting **user needs** and delivery requirements
 - Demonstrable steps towards **meeting SWE Customer Requirements**
- **Blueprint for a sustainable network** of SWE service provision based on distributed network
 - Service provision according to KPIs
 - Roles & responsibilities within network & interfacing procedures
 - SLA templates to secure critical data



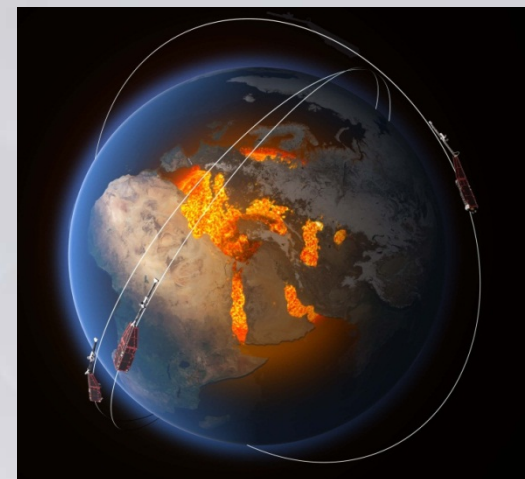
- Review of 37 SWE service roadmaps
 - Reflect progress and identify **key technology developments** for long term improvement of forecasts



Network participation and expansion



- Current total of 34 teams spread across all 5 ESCs
- Approx 140 products expected by end of 2016
- Additional targeted service developments:
 - P2-SWE-II: SWE services addressing SWE/SST domain: KO Oct 2015, Prime: Deimos Space UK
 - P2-SWE-XVI: SWARM Utilisation
- Looking towards Period 3: Thematic workshops, Spring 2016 @ESOC
 - identify key assets/expertise/development requirements
 - Roadmap inputs



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QUESTIONS?